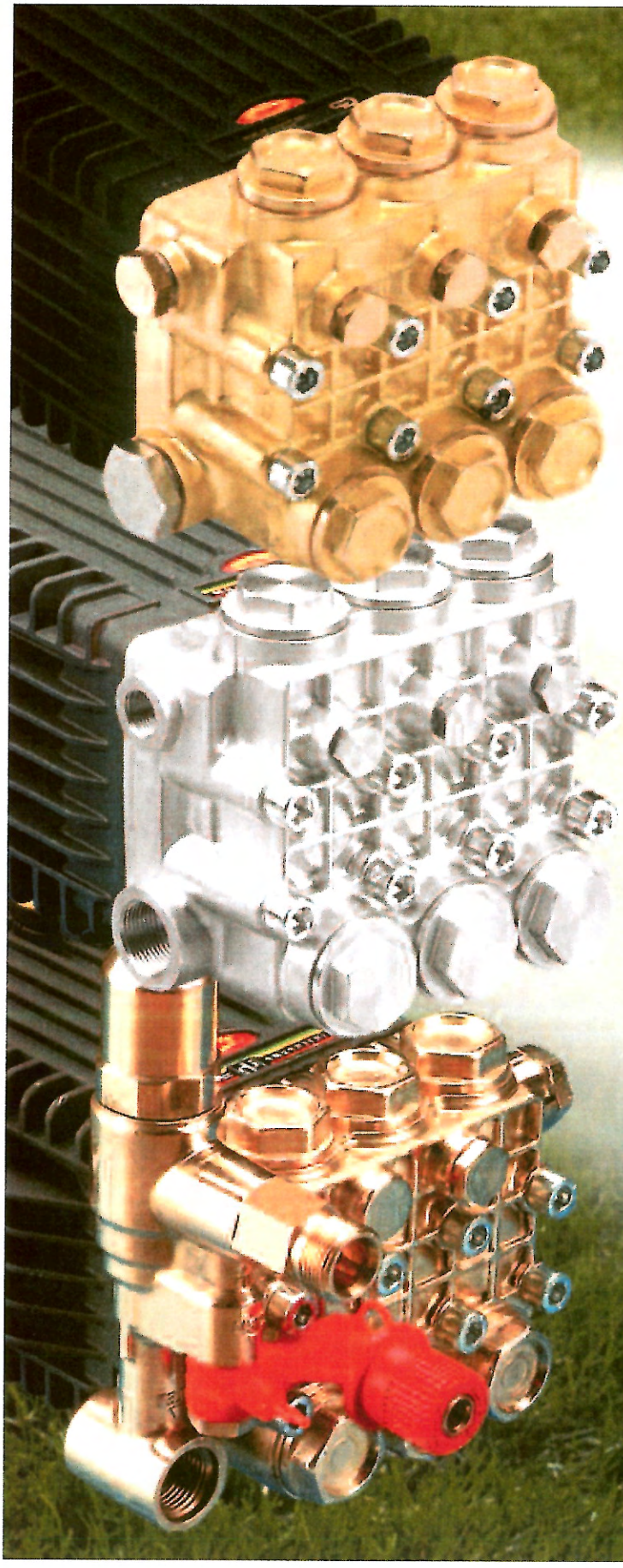
WARRANTY INFORMATION



PUMP WARRANTY

January 1, 2011

The following statement is intended to assist our customers in understanding the terms of our warranty, the circumstances under which we will honor claims, and the procedure for making such claims.

GP Companies, Inc. warrants each pump manufactured by General Pump to be free of defects in material or workmanship for a period of five (5) years from the date of shipment with the exception of TV/TH Series 57 Pumps, Consumer Pumps, the hydraulic pump line and the centrifugal pump line. In addition, GP Companies, Inc. warrants all forged brass pump manifolds to be free of defects in material and workmanship and from damage resulting from freezing for the life of the pump. Liability under this warranty is on all non-wear parts and limited to the repair or replacement of any pump returned to General Pump/US which upon inspection, is judged to be defective due to workmanship or material failure. Any product returned to General Pump should be shipped freight prepaid to GP Companies, Inc. – 1174 Northland Drive – Mendota Heights, MN 55120 and must display a Return Authorization Number obtained from General Pump's Inside Sales Department (651) 454-6500, Fax (800) 535-1745.

WARRANTY INFORMATION

In the course of marketing or servicing the customer or potential customer's needs, General Pump will use its best judgement in its recommendations. However, the ultimate responsibility for product application decisions shall rest with the customer. The sole and only warranty made by General Pump is the limited warranty described above. General Pump makes no other warranty of any kind, express or implied, including any implied warranty or merchantability or of fitness for a particular use or purpose. General Pump disclaims and denies any liability for any direct, indirect, special, incidental or consequential damages which may be suffered as a result of sale, delivery, servicing, use, loss of any product, downtime, labor, freight or other charges not expressly included herein. The only liability and the total liability of General Pump under this limited warranty or in any claim regarding or involving General Pump is expressly limited to the replacement or purchase price of the product.

The following items are not warranted, due to matters beyond GP Companies, Inc. control.

1. Normal wear and tear to parts that are considered standard wear parts;
2. Defects caused by the fault or negligence of the buyer or third party;
3. Use of unauthorized repair parts;
4. Modifications made by the customer.
5. Car wash series pumps are covered for damage caused by fresh water wash out for the life of the pump.

This warranty statement supersedes and replaces non-dated warranties or previously dated warranties.

POWER UNIT(S) WARRANTY

January 1, 2011

GP Companies, Inc. warrants each power unit in whole for 90 days from the date the unit is purchased. After 90 days, each pump manufactured by General Pump carries GP Companies, Inc. standard pump warranty. Each individual accessory on the power unit is covered by GP Companies, Inc. standard accessory warranty.

ACCESSORY WARRANTY

January 1, 2011

GP Companies, Inc. accessories are warranted by the manufacturer to the original purchaser to be free from defects in material and workmanship under normal use and service. "Normal use and service" means not in excess of the recommended pressures and temperatures or handling fluids not compatible with component materials. This warranty shall not apply to any accessory that has been repaired or altered to affect the performance or reliability of the accessory.

Warranty does not apply to:

1. freight damage;
2. freeze damage;
3. damage caused by parts and/or accessories not obtained from or approved by General Pump;
4. damage caused by misuse and/or misapplication;
5. normal wear of moving parts or components affected by moving parts

The period of the warranty is 90 days from the date the product is purchased. Liability of manufacturer under the foregoing warranty is limited to repair or replacement at the option of the manufacturer of that product, which according to the manufacturer's investigation was deemed defective at the time of the shipment.

This warranty is in lieu of all other warranties, expressed or implied, including any warranty of merchantability and/or any and all other obligations or liabilities on the part of the manufacturer.