

# LIMITED WARRANTY

All FNA GROUP® pressure washers are warranted by the FNA GROUP® to the original purchaser to be free from defects in materials and workmanship under normal use, for the periods specified below. This Limited Warranty is subject to the exclusions shown below, applies to the original components only and is calculated from date of the original purchase. Any parts replaced under this warranty will assume the remainder of the part's original warranty period. These warranties pass through to the original purchaser only and are nontransferable. To find the nearest Authorized Service Center (ASC), contact customer service group: 1-877-362-4271 or email [cservice@fna-group.com](mailto:cservice@fna-group.com). The customer is responsible to maintain and provide a copy of the purchase receipt to the Authorized Service Center at the time of repair to prove warranty status.

Component	Warranty Period	Exclusions or Comments
Industrial frame / handle assemblies (welded steel or aluminum), Powershot, WaterBlaster, Water Shotgun, Delco® equipment	10 year(s) Parts, 1 year labor	Rust, chemical damage, misuse/abuse
AAA® Triplex pumps	5 year(s) Parts, 1 year labor	Freezing, water quality, chemical damage, over pressurization, low water supply
General Pump® Belt / direct drive pumps	5 year(s) Parts, 1 year labor	Pumps are evaluated by General Pump®
CAT® Belt drive pumps	5 year(s) Parts, 1 year labor	Pumps are evaluated by CAT® Pump
UDOR® Belt drive pumps	7 year(s) Parts, 1 year labor	Pumps are evaluated by UDOR® Pump
Comet Pump® Belt / direct drive pumps	5 year(s) Parts, 1 year labor	Pumps are evaluated by Comet® Pump
Coils, coil tanks, fuel / float tanks, belt guards	5 year(s) Parts, 1 year labor	Freezing, water quality, chemical damage, over pressurization
CAT® Direct drive pumps	2 year(s) Parts, 1 year labor	Pumps are evaluated by CAT® Pump
OEM® Axial pumps	1 year Parts, 1 year labor	Freezing, water quality, chemical damage, over pressurization, low water supply
Electric pump / motor assemblies	1 year Parts, 1 year labor	Freezing, water quality, chemical damage, over pressurization, low water supply
Delco engines, Simpson generators, burner assembly components	1 year Parts, 1 year labor	Freezing, fuel quality, damage due to over pressurization, incorrect voltage
Consumer frame/handle components (Megashot)	1 year Parts, 1 year labor	Rust, chemical damage, misuse/abuse
Electrical components, switches, contactors, overload relays, transformers, PC boards, control modules	90 day Parts, 90 day labor	Rust, chemical damage, misuse/abuse, freezing, fuel quality, damage due to over pressurization, incorrect voltage
Accessory items: Nozzles, hoses, trigger guns, wands/lances, injectors, unloader valves, hose reels, foamers, GFCI's, relief valves, filters, wheels, tires, surface cleaners, soap tanks	90 day Parts, 90 day labor	Rust, chemical damage, misuse/abuse, freezing, fuel quality, damage due to over pressurization, incorrect voltage

## WARRANTY PROVIDED BY OTHER MANUFACTURERS:

Electric Motors and Gasoline Engines or Diesel Engines, which are warranted by their respective manufacturers, are serviced through these manufacturers local authorized service centers. The FNA GROUP® is not authorized and had no responsibility to provide warranty service for such components.

This warranty does not cover the following items:

1. Normal wear items such as, seals, O-rings, packing's, pistons, pump valve assemblies, strainers, belts, brushes, fuses, filters, fans or gaskets.
2. Damage or malfunctions resulting from accidents, abuse, modifications, alterations, incorrect installation, improper servicing, failure to follow manufacturer's maintenance instructions, or use of the equipment beyond its stated usage specifications as contained in the owner's manual.
3. Damage due to freezing, chemical deterioration, scale build up, rust, corrosion, water quality or thermal expansion.
4. Damage to components from fluctuations in electrical or water supply.
5. Normal maintenance service, including adjustments, fuel system cleaning and cleans of obstructions.
6. Travel expenses or shipping costs of machines or components for the purpose of repair or replacement of equipment.
7. The manufacturer's warranty obligation is limited to repair or replacement of defective components as provided herein and the Manufacturer shall not be liable for any further loss, damages or expenses - including damages from shipping, accident, abuse, acts of God, misuse, water quality or neglect. Neither is damage from repairs using non-OEM parts or alterations performed by non-factory authorized personnel nor failure to install and operate equipment according to the guidelines put forth in the instruction manual shall void warranty.

## LIMITATION OF LIABILITY

The FNA GROUP'S liability for special, incidental or consequential damages is expressly disclaimed. In no event shall The FNA GROUP'S liability exceed the purchase price of the product in question. The FNA GROUP makes every effort to ensure that all illustrations and specifications are correct, however, these do not imply a warranty that the product is merchantable or fit for a particular purpose, or that the product will actually conform to the illustrations and specifications. Our obligation under this warranty is expressly limited at our option to the replacement or repair at a service facility or factory designated by us, of such part or parts as inspection shall disclose to have been defective. **THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE are expressly limited to the duration of this written warranty.** The FNA GROUP® does not authorize any other party, to make any representation or promise on behalf of the FNA GROUP® or to modify the terms, conditions or limitations in any way. It is the buyer's responsibility to ensure the installation and use of the products conforms to local codes. While FNA attempts to assure that its products meet national codes; it cannot be responsible for how the customer chooses to use or install the product. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

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